

Scott Robbins, CCNA, MCSE, MCP+I
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OBJECTIVE

Creative, bi-lingual self-starter, with strong customer service background, seeks IT position where I can further develop and grow, preferably in a primarily Unix, BSD or Linux environment. A chance to use Japanese language skills is a plus. Despite the MS certifications, my primary interest is in Unix and Unix-like systems.

EXPERIENCE

Starlo Fashions (Network/Systems Administrator)

2000-Present

- * Desktop support of 150 user LAN including hardware
- * MS NT Domain administration
- * Instituted change from static to DHCP addressing
- * Reconfigured network infrastructure to integrate new subnets into existing topology
- * Integrated NT domain into Unix network in branch offices
- * Configuration of Mac application server and clients
- * Integrated Mac OS X into the network environment
- * Manage user, group and email accounts on AIX, Linux, NT and FreeBSD servers
- * Initiated move of several services and directories from aging NT4.0 servers to FreeBSD
- * Devised several open source solutions for various needs, saving thousands in licensing fees
- * Gradually changed atmosphere between users and IT department from confrontation to cooperation
- * Helped users integrate their Blackberries with our network.
- * Helped configure Nortel VPN switch, as well as working with users in connecting through the VPN.
- * Aided in relocating several subnets, including planning of routes and location of routers

@WORKgroup, Inc. (Consultant)

1998-2000

- * Performed computer and small business network installations
- * Aftercare consultation and support
- * Responsible for maintaining and upgrading hardware and software

USOP (IT assistant, customer service)

1996-2000

- * Desktop support for new desktop PC and laptop users
- * Conducted user training in business applications, including MS Office 97 and 2000

Simax Stationery (customer service, IT assistant)

1974-1996

- * Trained office staff in computer use when first implemented company wide in the 1980's
- * Established and maintained security policies and protocols
- * Aided in training of users during company merger

SKILLS

Hardware: Personal Computers: desktops and laptops, drives, motherboards, installation and configuration of most standard hardware such as scanners, printers, switches, routers, JetDirects

Programs: Shell scripting (scripts have been used commercially by ArrisLab, Inc in CA)
HTML

Networking: Knowledge of most standard programs such as BIND, FTP, Postfix, Apache, Samba DHCP, LAN, WAN, MAN, Nortel VPN, some MYSQL

Operating Systems: Windows 9x-XP, NT4.0 Server, RedHat and Fedora through FC-6, Slackware, Gentoo, Debian, including Ubuntu, ArchLinux, Mac OS X, some AIX, FreeBSD through CURRENT

Software: Most standard office software, including MS Office, InnoculateIT, Adobe Photoshop 4.x-7.0, some Filemaker, Accuterm2k, most common Unix and Unix like software

PROFESSIONAL ACHIEVEMENTS

MCSE NT4.0, Windows 2000, (Early Achiever Award), MCP+I, CCNA

PERSONAL PROJECTS

MS Subnetting How-To frequently referenced on various mailing lists and forums, Co-moderator and FAQ maintainer for several popular Yahoo Group Linux mailing lists, co-moderator of Tokyo Linux Group mailing list. Contributed patches for several FreeBSD ports as well as patches to documentation. Page on Japanese in Linux and some BSD's is possibly best-known page on the subject. Web site at <http://home.nyc.rr.com/computertajutsu> is well known for newcomer friendly documentation.

LANGUAGES

Moderately fluent in spoken Japanese, with some reading and writing capability. Able to write the two phonetic alphabets and approximately 500-600 ideographic characters (kanji), capable of reading perhaps 100 more. Completely conversant with all levels of speech from Keigo (polite speech) to regional slang.